

Information on Malaysian Accounts

1. Commerce Assurance Malaysia

Commerce Assurance Malaysia, a large non-life insurance company, has implemented an electronic claims system for its motor, non-motor, and re-insurance business. The system will be rolled out to its branches in Malaysia to provide for expedient claims by its customers. Using TRIM Context, the claims documents are scanned into the system and are then routed to different officers in different departments for processing using a customised workflow solution. The data captured is also integrated and synchronised with two back-end insurance applications systems using both TRIM Context SDK APIs. The project took almost thirteen months to complete and provide users a web interface to their customers' as well as claims' information.

2. Puncak Niaga Malaysia

The largest water treatment plant in Malaysia engaged the help of TRIM Context to create their corporate file taxonomy to manage all their physical files located in a large warehouse. The space management module in TRIM Context allows them to locate their physical files contained in boxes which are stored in the warehouse. The TRIM Context system will also scan documents (policies, agreements, contracts, etc.) to be stored in electronic files for easy access. Puncak Niaga fully endorsed TRIM Context way of classifying information via the Classification Plan, which will eventually allow them to create a knowledge repository. The core project was completed within three months.

3. Police Department Malaysia

Malaysian Police goes 'high tech' with the implementation of TRIM Context to manage police records compiled over the years. The implementation will digitise information collected over many years and classify them for management as well as for fast retrieval. The implementation will be finished and be accessible to Police personnel by next year.

4. PNB Malaysia chooses TRIM Context

One of the largest Unit Trust banks in Malaysia, PNB will be using TRIM Context to digitise all their unit trust transactions and manage the physical files of these transactions to be stored in warehouses. The system will also provide reconciliation of physical documents of transactions received by HQ from branches/brokers to the electronic transactions created into TRIM Context from the branch Unit Trust applications.

5. LonPAC Insurance

A large insurance company which deploys TRIM Context to manage underwriting, claims, legal, and marketing files. It is also integrated to the backend insurance system. The company does scanning of documents (claims and others) into TRIM Context electronic files.